# Bringing flexibility into dynamic process change

The process re-execution approach

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Abstract-The business process must reflect changes in the environment, therefore the adaptation of the process model or the particular process instance is essential. The state compliance criterion has been introduced to check that dynamic process change is correct and does not lead to soundness problems or run-time errors. In some cases, however, the process instance must immediately be migrated to the changed model or updated itself; hence the strategy of coping with the non-compliant process instance must be chosen. This paper presents the process re-execution approach which effectively implements the state compliance test. The reexecution algorithm makes it possible to defer the suitable activities and use them later, thus offering a flexible solution for treating the non-compliant process instances. Moreover, a custom strategy of treating can be used based on the full context of the activity that caused the inconsistency.

# Keywords-flexibility; process change; process evolution; state compliance; re-execution

## I. INTRODUCTION

Quick reaction to changes in the environment is one of the crucial abilities of every enterprise. Different business goals, modifications of organizational structure or legacy changes have influence on procedures and activities within enterprise. Business processes which are modeling these procedures and capturing the way that particular goals are achieved must reflect these changes and adapt to them. As a result, process-aware information systems (PAIS) must offer tools for such adaptations and ensure that the dynamic changes are applied correctly [8].

We can distinguish different types of process change. During long-running processes it is sometimes necessary to deviate from the pre-specified process model and thus the correct behavior of one specific process. In contrast, the evolution of the whole process model may be required in order to accommodate changes or refine the model quality. Changes can be focused on the control logic of the process. For example, some of the process activities are added or deleted. Changes can also affect the data flow of the process by deleting some data edges or inserting new data variables. Control flow adaptation may also be connected with data changes.

In all these cases, the challenge is to avoid errors and inconsistencies caused by dynamic change. Approaches which guarantee a sound and correct process model after Tomas Hruska Department of Information Systems BUT, Faculty of Information Technology Brno, Czech Republic hruska@fit.vutbr.cz

adaptation are presented in [1, 2, 3, 4, 8]. One well-known criterion used by many approaches is state compliance [4]. If the process instance is non-compliant, it cannot be migrated to the new model (for the case of model evolution).

The ad hoc change of specific non-compliant process instance cannot be applied either. One possible solution for the evolution is to leave the non-compliant process instance continuing its execution on the original model. However, this means that the process instance cannot benefit from future model changes. For this reason, it is necessary to find strategies [3, 6] to cope with the non-compliant instances.

The goal of this paper is to present a different approach of process execution which efficiently implements the essential state compliance testing, on the one hand, and offers better flexibility in treating non-compliant process instances, on the other hand. The approach is based on the idea that the process instance is always re-executed from the beginning in order to perform the next activity pre-specified in the model. This is useful in the situation in which the process model is changed because the process instance is executed on the adapted model, thus making it possible to verify whether instance migration is possible. Moreover, the first activity causing the process instance to be noncompliant can be found. The activity data collected by the run of the process can be taken into account when choosing a strategy for treating the process instance.

The paper is organized as follows. According to literature, Section 2 includes the state compliance definition as well as an overview of strategies for dealing with noncompliant instances. Section 3 introduces the process reexecution approach that we have developed during our research. The contribution of re-execution approach can be found in Section 4. Section 5 contains our experience with the re-execution approach in practice. Related work is described in Section 6 and Section 7 concludes with a summary and outlook.

# II. ENSURING THE CORRECTNESS OF PROCESS CHANGE

#### *A. State compliance*

If we want to decide whether the process instance can be correctly relinked to the changed model, we must establish a correctness notion. One of the well-known criteria used in this context is state compliance. In [1], state compliance is defined as follows. Let  $I = (M, \delta)$  be a process instance running on sound model M with execution trace  $\delta$ . Assume M' is another sound model and M is transformed into M' by the change  $\Delta$ . Then I is state compliant with M' if  $\delta$  is producible on M'. State compliance is based only on a process instance execution trace and presumes no specific process modeling language.

Assume, for example, process model M which defines a sequence of two activities A and B. We change this model into model M' by inserting activity X between activity A and B. Further, we have two process instances  $I_1$  and  $I_2$  based on model M. In instance  $I_1$  activity A is running, thus  $I_1$  is state compliant with model M' because its execution has not entered the changed region yet. In contrast, in instance  $I_2$ activity B is running. However, model M' pre-specified that new activity X must run before B, hence the execution trace of  $I_2$  cannot be produced on M'.

According to the research in [3], traditional state compliance is too restrictive in connection with loop structures, thus relaxed state compliance is established in order to increase the number of process instances which can be migrated to a changed model. The approach is based on the idea that we logically hide information about activities from previous loop iteration and the modified loop-purged trace of process instance is then used to check state compliance. The approach is also applicable to nested loops [3].

We also need to ensure the correctness of data flow after model adaptation. Compliance conditions for data flow change are defined in [9].

### B. Strategies for non-compliant process instances

The state compliance check can uncover process instances which have already progressed too far and their relinking to the changed model must be prohibited because of possible soundness violations or data flow errors. In some cases immediate on-fly migration may be requested, therefore a solution for the non-compliant process instance must be found. Consider, for example, legacy changes or unexpected situations while treating a patient.

There are three widespread strategies described in [1].

1) The partial rollback: This strategy is based on the idea that necessary activities are undone and the process instance is reset into the compliant state. This strategy is closely connected with the execution of compensation activities [4]. Consider, for example, that activity *book a trip to the sea* was completed. The travel agency, however, decided to cancel the trip due to lack of interest. As a consequence, the compensation activity in order to cancel the respective booking is performed.

2) Delayed migration: This strategy assumes that the non-compliant process instance becomes compliant again after a certain time. Consider the changes related to a loop body. Although the current iteration of a loop progresses too far, the next iteration fulfills the state compliance. Hence, the migration will finally be successful.

3) Adjusting change operations: The idea of this strategy is to adjust the intended change itself instead of reseting the process instance state. Consider the insertion of activity A. If we adjust the position of A without violating the data flow correctness or the other semantic constraints defined by the process model, the number of migratable instances is increased.

# III. PROCESS RE-EXECUTION APROACH

# A. Process re-exectuion algorithm

First, we define an abstract machine which simulates the execution of particular process instance I running on the given process model M and then we describe the way that the process re-execution is performed.

Let A be a set of unique activity labels. Further, let F denote a set of unique activity flow labels which are used to model a situation in which the execution is split into more parallel branches. The flow can be also described as a token in the terminology of Petri nets. Let V be a set of data variable names and D denote a set of possible values of these data variables.

Next, the machine has a memory tape on which data about already performed activities are stored. This tape represents the partial execution trace of simulated process instance *I*. The tape has one head which can be used both for reading and writing and the current position of the head denotes the data of performed activity which can be used to support re-execution. We define the tape as the sequence  $\delta_I = \langle pa_I, pa_2, ..., pa_k \rangle$  where the performed activity is defined as  $pa_i = (f, a, DI, DO), f \Box F, a \Box A, DI \subseteq V \times D$ ,  $DO \subseteq V \times D$  and  $i = 1, ..., k, k \Box N$ . DI stands for data inputs and DO denotes data outputs of the performed activity.

The established abstract machine works in two modes of execution. The *real mode* is defined as follows. The machine reads the activity that is pre-specified in process model M and creates a respective work item. A source is chosen and then the activity is performed. The data about current flow, activity label, data inputs and outputs are stored on the machine tape at the position where the head is situated.

The *silent mode*, in contrast, is used during the reexecution of the process instance. The abstract machine reads the activity label from model M, although no work item is created. Instead of this, a subsequent test is performed. Assume that the machine is executing activity a, the current flow label is f and we have a set of current data input variables di. If the machine head reads quadruple (f, a, di, do) from the tape, the activity data output do is used as a result of the activity being executed. This is why we say that activity has been performed "silently".

Finally, we can define the process re-execution algorithm, which is illustrated in Fig. 1. At the beginning of process instance execution, the abstract machine is in *real mode* and has an empty tape. Firstly, the machine reads activity A according to process model M. Once A is completed, the machine stores the appropriate data on the end of the tape. The next step of process execution, however, does not focus on the following pre-specified activity B.



Figure 1. A scheme of the process re-execution

Instead, the process instance re-execution is started. The abstract machine switches into the *silent mode*, the tape is rewound and the execution starts from the beginning again.

The machine acts according to *silent mode* definition. The result of the simulated activity is taken from the current field on the tape and then the head is shifted forward. The machine continues with the next pre-specified activity *B*. We have, however, an empty field under the head; therefore the *silent mode* is toggled to the *real mode*. The change of the execution mode means that we re-executed the first performed activity and are now proceeding with the "real" execution. After the completion of activity *B*, the re-execution is repeated. It is important to highlight that the state of the process instance is not held throughout the execution. Instead of this, it is always reconstructed after finishing each individual activity.

#### B. Process re-exectuion on a changed process model

We will now investigate the process re-execution approach in the context of a changed model. Assume that process model M is transformed into model M' and instance I, which ran on M, is now relinked to changed model M'. Our abstract machine enters *silent mode* and begins to simulate the activities of I according to data stored on the tape. The machine detects a difference between the prespecified activity and its inputs, on the one hand, and the performed activity on the current position of tape, on the other hand. We have already detected that process instance is not compliant with modified model M'. To flexibly cope with this inconsistency, the abstract machine interrupts execution and triggers the event which can be handled in order to treat process instance I.

We can divide the tape into three segments as depicted in Fig. 2. The first segment of the tape contains performed activities which are correct in the context of modified model M'. The second segment includes activity X which caused the inconsistency; the third segment comprises the rest of the performed activities that have not been simulated but may be potentially reused in sequel. The state machine removes the



Figure 2. The tape content during interrupted execution

second and third segments from the tape and attaches them to the interruption event. If there is no treatment specified, the machine can choose a default strategy, or the event is sent to the system administrator to warn that the process migration has failed. Due to the triggered event, we get the full context of the inconsistency and, together with the knowledge about the semantics of the performed model change, are able to flexibly solve this situation.

In some cases, it is helpful to defer suitable activities from the third segment of the tape and use them later, because we can reduce unnecessary loss of work. For this reason, we designed the Store of Deferred Activities (SoDA). The SoDA can be used for these purposes:

- We can search deferred activity and use it during custom-process instance treatment.
- The machine itself may match suitable deferred activity and fill the current empty field on the tape in order to continue in silent mode execution. In other words, the deferred activity may be automatically used later.
- To dynamically modify the result of the activity that has already been completed to perform dynamic data flow change.

Further, we define the SoDA formally. Let  $PA_I$  be a set of activities that have already been performed.  $UA_I$  denotes a set of performed activities whose outputs have been adjusted by the process participant and  $DA_I$  stands for a set of *deferred activities* and  $DA_I \subseteq PA_I \square UA_I$ . Then the SoDA can be defined as triple  $S_I = (DA_I, <, m)$  where < is the partial order relation on  $DA_I$  and m is a matching function. The matching criteria must be unique, thus the activity label, flow label and also data inputs of performed activity are taken into account when matching function m is scanning the *SoDA*. If deferred activity ad is found, the predecessor test is performed. If and only if there is no deferred activity ad' < ad, then ad is matched and returned from function m.

We actually need to change the re-execution algorithm in order to integrate the established SoDA as follows. At first, the abstract machine looks into the SoDA and with the help of matching function m tries to find suitable deferred activity. If no such deferred activity exists, the machine acts according to the *silent mode* definition. If matching function m succeeds and the current tape value is empty, the deferred activity is moved from SoDA to a current position on the tape and the *silent mode* proceeds normally. Finally, if matching function m is successful and the head of our machine reads the data that vary from the matched deferred activity in output data only, then the machine triggers the interruption event and the detected data change can thus be handled properly. Moreover, if no handler is provided, the default handler is chosen which moves the found activity from the SoDA to the current field of the tape and the *silent mode* continues.

The abstract machine				
Meaning	Tape	SoDA	Event	Performed action
Real mode	Empty	Not found	No	Do activity
Silent mode	(A,i,o)	Not found	No	Use o
Activity reuse	Empty	(A, i, o)	No	Use o
Data change	(A, i, o)	(A, i, <b>x</b> )	Yes	Custom Use <b>x</b>
Data change consequence	(A, <b>x</b> , o)	Not found	Yes	Custom Search A Do A
Newly added/deleted activity	Not found	Not found	Yes	

TABLE I.THE ABSTRACT MACHINE STATES

Tab. 1 clearly shows the possible states of the abstract machine, the meaning of these states and the corresponding action that can be performed. Note that the flow label is omitted because of the place.

As we can see, the first four rows of the table were previously described. The data change consequence (the fifth row) is characterized by the partial compliance on the activity label. However, the values of input data variables differ; therefore, the interruption event is triggered and we can handle it in three different ways:

- It is possible to define a custom handler.
- We can try to find the suitable deferred activity in the SoDA.
- We may allow the activity to perform in the *real mode*.

The last row of the table describes the abstract machine state in the situation where the newly added or deleted activity is detected. Note that to identify whether it is insertion or deletion of the activity, we must know the semantics of the change, because we are only able to find out that there is an inconsistency.

Now we demonstrate the re-execution approach by means of an example. Assume process model  $M_2$  as depicted in Fig. 3 and process instance *I*, which is currently running on  $M_2$ . Activities *A*, *B* and *C* successfully finished.

Further, we will change model  $M_2$  to  $M_2$ ' by inserting two activities, X and Y, and one data binding between them. The abstract machine starts re-execution on adapted model  $M_2$ ' and according to the re-execution algorithm switches into *silent mode*. Activity A is found on the tape and that appropriate stored output data are used. Then we shift to the next newly added activity X. The SoDA is empty and the abstract machine detects inconsistency. According to the model, activity X should be performed. However, the machine head reads activity B. As a result, the abstract machine triggers the interruption event to allow the handling of the unexpected situation.

The re-execution algorithm has actually performed a state compliance check and has detected that process instance I is

not compliant with adapted model  $M_2$ '. Moreover, we have the full context of this situation. The performed activities from the past are on the machine tape. The event contains activity X which caused interruption as well as the rest of the activities which have been performed and can potentially be used to treat non-compliant process instance I.



Figure 3. The adaptation of model M<sub>2</sub>

Assume that we have no special strategy to cope with this situation and put the list of already performed activities into the SoDA. Then we let activity X perform in the *real mode*. The respective data are stored on the tape. Then the abstract machine toggles back to silent mode because the current field on the tape is empty. In the next step, activity B is matched in the SoDA, therefore the current content on the tape is filled by a deferred activity item and output data of this activity are used. Activities C and D are executed in the same way. Then the abstract machine reads activity Y. Activity X. which writes the necessary data for Y, has been performed as a result of the instance re-execution on the updated model  $M_2$ '. Activity Y is thus performed successfully and we can proceed to the next activity. Instance I can be migrated to adapted model  $M_2$ '. In [1], the same example is discussed with the result that I cannot be migrated due to the possible deadlock or run-time errors.

The situation described above is an example of the change, including the modification of both control and data flow. Now we will focus on pure data change. Consider process model  $M_3$  (Fig. 4). Process instance *I* has already finished activity *C* which is data-dependent on activity *A*. However, the data output of activity *A* has to be changed (the value of data variable *d* is 3 instead of 2). This requirement is simulated by inserting a new user activity item into the SoDA which includes the updated value of output variable *d*. This can be practically accomplished by offering form with current data of activity to process participant. After submitting a new value, the corresponding content is added to the SoDA.

Further, the re-execution starts and matching function m finds an item for activity A in the SoDA. The machine head also reads performed activity A, but with different output data, therefore the interruption event is triggered. Consider that no custom handler is specified; hence the default handler to cope with this situation is used. The current content of the tape is replaced with the item found in the SoDA.



Figure 4. Model M<sub>3</sub> including the data dependency

As a consequence, the output of activity A is changed. The next activity B is simulated without a problem. However, activity C has different input (variable d now has a value of 3); thus the abstract machine triggers the interruption event. A custom strategy to solve this situation takes place. We have the result of the last performance of Cand under certain situations it may be possible to accept the result of C, or we can perform a rollback of this activity and then repeat C. It is important to say that we do not needlessly roll back activity B.

# IV. THE CONTRIBUTION OF THE PROCESS RE-EXECUTION APPROACH

The main goal of the re-execution approach is to bring more flexibility into process change. The essential requirement is to effectively implement a state compliance test in order to avoid run-time errors [8]. We presume state compliance as a basic corrections notion. The re-execution algorithm satisfied this requirement because re-execution itself always checks whether or not the changed process model or data modifications are correct and the process instance may proceed further. State compliance is also correctly checked regardless of whether there are arbitrary loop constructs in the model. Moreover, the first activity which may cause possible violation is automatically detected.

The second advantage of the re-execution approach is the fact that the process state is always properly reconstructed. Assume, for example, a non-compliant process instance which includes more activities that must be compensated. Additionally, these activities are in a loop body and we need to revert the process state into the second iteration, for example. Performing such partial rollback may be difficult because it is essential to revert all the necessary data variables to their correct values, including the loop control variables. The re-execution algorithm, however, helps us with this complicated situation because the execution is always performed from the beginning. Hence, all data variables (including the loop control variables) are evaluated again and have the correct values.

Partial rollback is not always possible; therefore we need to choose a different strategy in order to cope with a noncompliant process instance. Some of the previously described strategies can be used. However, in some cases a custom solution according to the semantics of change is necessary. The re-execution approach brings all the essential information for implementing such a custom strategy, because we have the full context of activity which caused inconsistency during execution. The data on the machine tape as well as the content of SoDA can be taken into account to flexibly treat a non-compliant process instance. Due to the store of deferred activities, we can reuse activities that have already been performed to prevent unnecessary loss of work during treating such an instance.

#### V. THE RE-EXECUTION APPROACH IN PRACTICE

During our research, we developed a prototype of the workflow engine which is based on the re-execution algorithm presented in this paper and successfully interpreted several processes from the area of human resources (Emergence of a new employee, Correction of bonus distribution, Traveling command). We focused on different kinds of changes related to the process model, such as the insertion, deletion or movement of activity, as well as activity data output modifications. This tested our ability to cope with process instances which had progressed too far. The result of this test confirmed our expectation that the reexecution approach significantly increases the flexibility of treating such instances. This is because if we know a semantic of the change and use the information from the re-execution algorithm, we can create really customized strategy, thus increasing the probability that the process instance will be successfully relinked to the adapted model.

The limitations of the presented approach lie in the expectation that none of the data inputs and outputs of activities are affected from the outside environment. Reference to an outside data structure or data which are taken directly from a foreign database may be potentially changed during execution, thus possibly causing inconsistency leading to unexpected results. Hence, we assume that the activity acts as a pure function which transforms its inputs to outputs without any side-effects and that the usage of external data must be always encapsulated by the activities.

Our research also focused on the memory complexity of the re-execution approach. We need to store all relevant activity inputs and outputs, which leads to higher memory consumption. However, it is important to note that we need this data in order to present process instance execution to workflow participants as well as to support administrator intervention, if necessary. Moreover, the content of the tape can be used for further analysis and process mining [10]. In comparison with the approach in [9], we do not need to store the complete state of the process instance, because many supporting data variables and conditions are automatically evaluated during re-execution. For large data structure changes, an approach based on saving the differences can be used.

The time complexity of the re-execution algorithm is quadratic per process instance, because if there are n activities pre-specified in the process model, then every activity will be performed n-times during re-execution. Although this may be a potential drawback, we should consider that the overall time spent doing particular asynchronous activities is significantly longer than the total time it takes the re-execution algorithm itself. For example, a manager must read the complete report and other related documents to authorize a decision. As such, the time needed to perform the respective activity in the process can take

hours or maybe days. A forward evaluation of process instance is in some cases less time-consuming than a complicated rewind of the process state in order to perform a partial rollback.

We also discovered that the idea of process re-execution enables us to use a common high level programming language. If we create a process model as a program which is capturing the way that the process is executed, then we must solve the problem with the simulation of long-running processes, because the code of the program finishes immediately. The re-execution approach, however, successfully solves this problem. We can simulate step-bystep the instructions of the program which represent the activities of the process model, therefore also the asynchronous activities can be executed properly.

The usage of universal high level programming language instead of specialized process modeling language has many advantages. We can easily reuse and extend existing process models and modeling tools. The concepts of object-oriented programming, including encapsulation, inheritance and exceptions, may be applied. We can also use the standard development environment for process modeling, debugging and testing, thus improving the maintenance and flexibility of the created process models.

## VI. RELATED WORK

The soundness property of business processes is discussed in [2]. A detailed overview on the correctness criteria can be found in [8]. The state compliance criterion is introduced in [4]. The different classes of relaxed state compliance are presented in [3] and how to ensure data flow correctness can be found in [9]. In [1], the strategies for treating the non-compliant process instance are described. The partial rollback of the process instance as well as the compensation activities are discussed in [5] and more advanced strategies for process migration are introduced in [6]. The description of existing frameworks for process flexibility can be found in [7].

# VII. CONSLUSION AND FUTURE WORK

In this paper, the process re-execution approach is presented to support better flexibility when coping with problems related to dynamic process change. We showed how this approach efficiently implements the essential state compliance test in order to uncover process instances which cannot be relinked to the new process model. The reexecution algorithm always ensures proper reconstruction of the process state, thus the necessary partial rollback of some activities can be performed safely. If there is inconsistency both in control or data flow caused by the adaptation of the process model, the re-execution approach brings us all the possible information needed to implement a custom strategy for handling a non-compliant process instance. The reexecution approach also makes it possible to use high level programming language to create a flexible and well maintainable process model. We implemented the presented approach as a prototype of the workflow engine and tested all the described features.

In future work, we will focus on the transformation of activity signatures in order to solve problems with different count and types of input and output activity parameters after the application of dynamic change. The model version will also be taken into account during transformation. We will further investigate the possibilities of using high level programming language for process modeling.

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